

## returns how-to

- for your protection, we suggest shipping via insured/certified mail or UPS/FedEx Ground service to us at:  
  
fredflare.com RETURNS  
300 Kingsland Avenue,  
Suite F  
Brooklyn, NY 11222
- include the item(s) you are returning and a copy of this receipt with all the necessary information filled in below
- please allow 7-10 business days for processing

## faqs

- fredflare.com is not responsible for shipping costs on returns or exchanges and/or edited orders
- All returns received after 30 days of delivery date will be issued **store credit ONLY**
- a 15% restocking fee will be deducted for items that are returned used or damaged and for multiple returns totaling over \$200
- all returns must be in perfect condition, including original tags and packaging. **no exceptions!**
- sale/special items or items purchased using a discount code are eligible for store credit or exchange ONLY

## returning a gift?

- please include your information just in case we need to contact you.  
NAME: \_\_\_\_\_  
PHONE: \_\_\_\_\_  
EMAIL: \_\_\_\_\_
- Please note if you are returning a gift and we do not have the necessary contact information, we will use the information provided on the billing address for further return details*

## do you prefer store credit?

- if YES, please enter your name and email below and we will contact you with a gift certificate  
NAME: \_\_\_\_\_  
EMAIL: \_\_\_\_\_

## return requests write the details of your returned item(s) below

qty	name of item/style/size	reason for return (see guide below)									office use only	
		circle one:	D	S	L	Q	P	W	X	O	-	+
		circle one:	D	S	L	Q	P	W	X	O	-	+
		circle one:	D	S	L	Q	P	W	X	O	-	+
		circle one:	D	S	L	Q	P	W	X	O	-	+
		circle one:	D	S	L	Q	P	W	X	O	-	+

**D** = damaged    **S** = too small    **L** = too big    **Q** = quality    **P** = not as pictured    **W** = wrong item    **X** = did not like    **O** = other

## exchange requests write the details of your desired item(s) below

*\* If item(s) requested for an exchange is unavailable, you will receive store credit for the returned item(s)*

qty	name of item/style/size	office use only		
		s/o	WW_____	pre
		s/o	WW_____	pre
		s/o	WW_____	pre
		s/o	WW_____	pre
		s/o	WW_____	pre

*If the item(s) requested is greater in value than the returned item, by checking this box, I authorize fredflare.com to charge the difference for the exchange to the original credit card.*

office use only			
notes:	<b>R</b>		<b>SC</b>
	<b>E</b>		<b>PRE</b>